



Accredited Service Providers

An extension of Emerson service centers which creates an expansive global network of trusted, local, OEM service and support for your valves, actuators & regulators.

With an Accredited Service Provider, you have the reassurance you are receiving OEM service expertise with OEM parts.



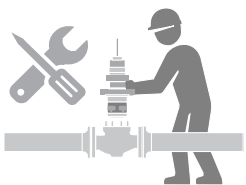
Optimize Valve Performance with a Service Provider with the Right Tools

Repair needs for control, on-off, and pressure relief valves vary greatly because of service conditions and complex product configuration. If not maintained properly, these devices may not perform as expected. Not only do Accredited Service Providers have the right tools and equipment to service your valves, but also have access to the intellectual property—such as diagnostics tools, service procedures, and safety protocols—to properly evaluate, test, and service valves to bring your assets back to their original manufactured operating state.



Access Service Expertise with Your Local, Carefully Selected, Service Provider

Efforts to repair complex valves are often hindered by a lack of in-house expertise. Accredited Service Providers are carefully selected and audited by Emerson to ensure Emerson's standard of service expertise is available locally. The Accredited Service Providers have access to OEM training and a direct line of communication to Emerson Experts.

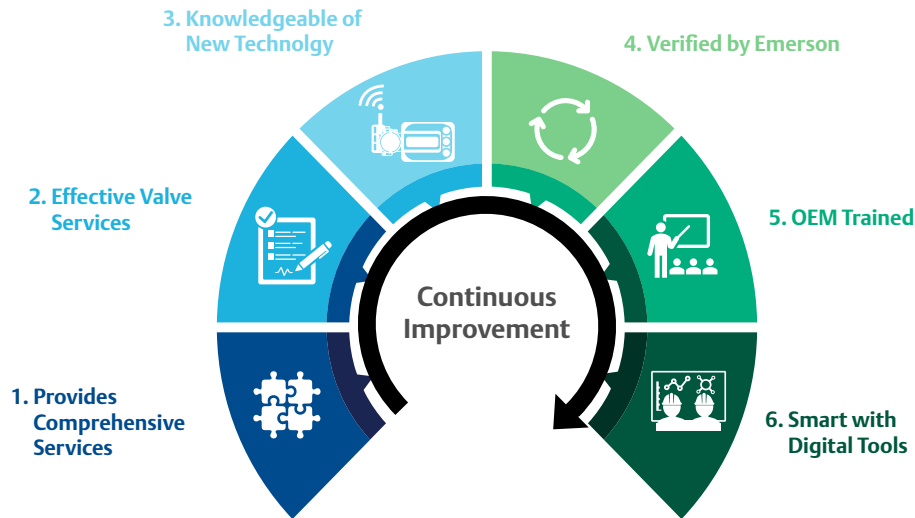


Reduce risk with using an OEM-certified Service Provider

When repair is required, any lack of proficiency within the in-house or 3rd party maintenance team or use of non-OEM Parts can present a risk. Because valves are complex pieces of equipment, specific knowledge and training is necessary for those making the repairs or providing support to mitigate any potential risks. Accredited Service Providers only use OEM parts and have access to OEM training to ensure the valve, regulator, or actuator is serviced to return to operating as the asset was originally manufactured.

Accredited Service Provider Program

An Accredited Service Provider is carefully selected by Emerson to be the only local service provider for their specific geography. The Accredited Service Provider gets exclusive access to OEM training, OEM service procedures, and OEM service tools that other service providers in the area do not have access to—within a structured program that continuously improves their service as new technology is developed by Emerson.



1. Provides Comprehensive Services: Accredited Service Providers and Emerson combine resources and expertise to provide comprehensive valve services that span our portfolio. This includes services such as emergency valve repair, shutdown, turnaround, & outage (STO) planning, diagnostics services, and more.

2. Effective Valve Services: Customers have come to expect a high standard of service from Emerson. Integrated programs with our Accredited Service Providers drive effective support of end-users and their equipment ensuring a level of service consistent with Emerson's standard.

3. Knowledgeable of New Technology: As Emerson releases new innovative technology, you need a skilled service provider to support these new products. Our Accredited Service Providers will have expertise to commission, troubleshoot, and maintain Emerson's new technologies. Not only are the Accredited Service Providers experts in new products, but also in new services. As new software emerges to track the health of your valves, Accredited Service Providers partner with Emerson to provide these advanced services.

4. Verified by Emerson: To ensure OEM quality service, we audit our Accredited Service Providers before we accredit their services. Not only, does this audit include visiting their site, reviewing the capabilities of their technicians and equipment, but also the audit confirms their quality management system and safety procedures align with Emerson's standards. These audits are re-occurring to maintain their accreditation.

5. OEM Trained: OEM Training is the basis of our Accredited Service Provider program. We provide training to the technicians that work at the Accredited Service Providers. The exact procedure that an Emerson technician may use to repair a valve, actuator, or regulator is the same as an Accredited Service Provider technician.

6. Smart with Digital Tools: Accredited Service Providers are equipped with advanced digital tools developed by Emerson to service your valves, actuators, and regulators. These tools can be used to track assets, ensure safety, run diagnostic reports, and complete site walkdowns. Emerson continuously develops and improves these tools and trains the Accredited Service Providers how to best utilize them.

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